



# Ontario Health

Toronto

February 13, 2025

Hedy Chandler  
Chief Executive Officer  
Community Head Injury Resource Services of Toronto  
62 Finch Avenue West, Toronto, ON, M2N 7G1  
hedyc@chirs.com

## **DELIVERED ELECTRONICALLY**

Dear Hedy Chandler:

**Re: CCA s. 22 Notice and Extension of Multi-Sector Service Accountability Agreement (“Extending Letter”)**

The *Connecting Care Act, 2019* (“CCA”) requires Ontario Health (“OH”) to notify a health service provider when OH proposes to enter into, or amend, a service accountability agreement with that health service provider.

OH hereby gives notice and advises Community Head Injury Resource Services of Toronto (the “HSP”) of OH’s proposal to amend each multi-sector service accountability agreement (as described in the CCA) currently in effect between OH and the HSP (each “SAA”).

Subject to the HSP’s acceptance of this Extending Letter, each SAA will be amended with effect on March 31, 2025 as set out below. All other terms and conditions of each SAA will remain in full force and effect.

The terms and conditions in each SAA are amended as follows:

1. **Term** – In section 2.1, “March 31, 2025” is deleted and replaced by “March 31, 2026”.
2. **Schedules** – The Schedules in effect on March 31, 2025 shall remain in effect until March 31, 2026, or until such other time as may be agreed to in writing by OH and the HSP.

Unless otherwise defined in this letter, all capitalized terms used in this letter have the meanings set out in each SAA.

Please indicate the HSP’s acceptance and agreement to the amendments described in this Extending Letter by signing below and returning one scanned copy of this letter by

e-mail no later than the end of business day on March 28, 2025, to: [OH-Toronto.Accountability@ontariohealth.ca](mailto:OH-Toronto.Accountability@ontariohealth.ca)

The HSP and OH agree that the Extending Letter may be validly executed electronically, and that their respective electronic signature is the legal equivalent of a manual signature.

Should you have any questions regarding the information provided in this Extending Letter, please contact [OH-Toronto.Accountability@ontariohealth.ca](mailto:OH-Toronto.Accountability@ontariohealth.ca)

Sincerely,



Scott Ovenden, Chief Regional Officer, Toronto & East, Ontario Health

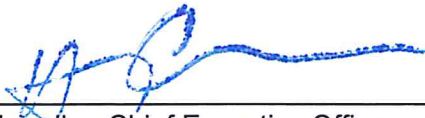
- c. Jenny McAdam, Chair, Community Head Injury Resource Services of Toronto
- c. Wilfred Cheung, Interim Vice President, Performance, Accountability and Funding Allocation, Toronto

Signature page follows

**AGREED TO AND ACCEPTED BY**

Community Head Injury Resource Services of Toronto

By:



\_\_\_\_\_  
Hedy Chandler, Chief Executive Officer  
I have authority to bind the health service provider.

Date: 02/14/2025  
mm/dd/yyyy

And By:



\_\_\_\_\_  
Jenny McAdam, Chair  
I have authority to bind the health service provider.

Date: 02/14/2025  
mm/dd/yyyy